Quick guide
Re-pairing requirements of Oticon Opn after firmware upgrade
Introduction

After upgrading Oticon Opn it is necessary to re-pair the instruments with relevant accessories.

Inside, please find a short how-to guide to the different accessories.

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1. Prepare remote control for re-pairing
2. Bring the hearing aids into pairing mode

Basic Remote 3.0

Press and hold all buttons for more than 5 seconds.
The status LED will light green shortly twice.

Basic Remote 3.0

Prepare remote control for re-pairing
Bring the hearing aids into pairing mode
Pair the remote control with the hearing aids

TV adapter 3.0

Remove the “old pairing” from the iPhone (iOS device)
Pair the hearing aids with the iPhone (iOS device)
Remove the “old” pairing from the Android phone
Pair the hearing aids with the Android phone

Notes

1. Prepare remote control for re-pairing

Press and hold all buttons for more than 5 seconds.
Status LED will light green for about 10 seconds to confirm that remote is ready for pairing.

Ensure that you have working batteries in the hearing aids.
Open the battery drawer on both hearing aids. Wait about five seconds and close the battery door again.

Wait for about 10 seconds until the hearing aids are fully powered on and the power-on-jingle has been played.

2. Bring the hearing aids into pairing mode
3. Pair the remote control with the hearing aids

Place both hearing aids close to the remote control. Within 20 centimeter or shorter.

Shortly press any key on the remote control and it will automatically pair with the hearing aids.

Pairing completed is confirmed by the status light steady green for about 10 seconds.

Ensure that you have working batteries in the hearing aids.
Open the battery drawer on both hearing aids. Wait about five seconds and close the battery door again.

Wait for about 10 seconds until the hearing aids are fully powered on and the power-on-jingle has been played.

Place both hearing aids close to, or on top of the TV Adapter.

Pairing is completed when the power indicator and the TV indicator is blue for about 30 secs.

1. Pair the TV Adapter with the hearing aids (No need to clear pairings)

TV Adapter Description

Pairing completed
1. Remove the “old pairing” from the iPhone (iOS device)

Enter Settings
Find the Settings icon on iPhone.

Select General

Select Accessibility

Select Hearing Aids

Select the hearing aids you would like to remove.

Press forget.

The iPhone (iOS device) will now search for new hearing aids.
2. Pair the hearing aids with the iPhone (iOS device)

1. Enter Settings on iPhone.
2. Select General.
3. Select Accessibility.
4. Select Hearing Aids.
5. Ensure Bluetooth is on.
6. iPhone will now search for hearing aids.
7. Open/close the battery door on the instruments so iPhone can recognize them.
8. Select the hearing aids once available.
9. Confirm the Bluetooth pairing request once for each hearing aid.
1. Remove the “old” pairing from the Android phone (App version 1.0.9)

- **Settings**
- **Bluetooth**
- **Select hearing aids**
- **Forget**

Remove the “old” pairing from the Android phone (App version 1.0.10 and later)

- **Start the Oticon ON App**
- **Settings**
  - Press the settings icon to access the secondary features of the Oticon ON App.
- **Reset app**
  - Resetting the app will also remove the old pairing.
2. Pair the hearing aids with the Android phone

- **Start the Oticon ON App**
- **Allow access to phone information**
  The first time you start the app, allow it to access the phone's location and send you notifications, for the best possible functionality.
- **Ensure Bluetooth is switched on**
  If Bluetooth is switched off on your phone, it will automatically show you this message. Press "Turn on Bluetooth" and continue.
- **Search for your hearing aids**
  Your phone will connect to your hearing aids when you start the Oticon ON App. If it can't find your hearing aids, restart them by opening and closing their battery drawers.
- **Connect to your hearing aids**
  Select your hearing aids by pressing the "Pair" button. If someone else's hearing aids appear, try to search for your hearing aids again.
- **Wait for the app to connect**
- **Follow the brief tutorial**
  The first time you start the app, it presents you with a short overview of how you can control it.